



Office of Family Violence
2013 Annual Report

VIRGINIA DEPARTMENT OF
SOCIAL SERVICES



Commonwealth of Virginia

DEPARTMENT OF SOCIAL SERVICES

Dear Virginians,

For more than 25 years, supporting and funding local domestic violence programs has been a priority for The Virginia Department of Social Services' Office of Family Violence (OFV). With years of successful work behind us, this past year in particular has presented its challenges.

OFV is a small office of three full-time team members, two of whom are fairly new – joining the team at the end of 2012. At the beginning of 2013, we were still getting to know one another, but it didn't take us long to find our rhythm as a team. The OFV Domestic Violence Program Specialists spent time with every local domestic violence program, getting to know their staff and grant work plans. They worked with some programs that are still struggling with the negative economic impact of the recession and shifting priorities around shelter funding. They also developed five learning modules and provided extensive technical assistance to give programs the necessary tools to shift their practices to the voluntary services model.

To focus more intently on the impact of the services being provided, the OFV invited every local program, the state coalition and multiple state agencies to participate in the development of new statewide domestic violence outcomes and outcome measures. It is exciting to see local program staff help families, who have been impacted by domestic violence, make positive changes in their lives.

Sustainable changes for individual victims require large scale support. On March 19, 2013, 19 years after the original [Violence Against Women Act](#) was passed by congress, President Obama signed the re-authorization of VAWA. Although VAWA is not part of the grant funding distributed through OFV, it funds other crucial services and helps define the work done by every local domestic violence program and the work being done in communities across the state. The re-authorization makes many improvements to the most recent, 2005 version that make services available for all victims of domestic violence, sexual assault, dating violence and stalking - including Native women, immigrants, LGBT victims, college students and youth, and public housing residents.

I am proud of the work being done in Virginia to provide safety and support for victims and their children. I appreciate those who are at the forefront of creating changes that will lead to a safer tomorrow.

In Peace,



Nancy P. Fowler
Office of Family Violence

Virginia Department of Social Services

Mission

People helping people triumph over poverty, abuse and neglect to shape strong futures for themselves, their families and communities.

The Office of Family Violence

The Office of Family Violence (OFV) funds local public and private non-profit domestic violence programs whose mission and purpose are to address the issue of domestic violence within their community and respond to the needs of all people in that community who have experienced and/or been impacted by domestic violence.

OFV values the provision of consistent reliable services for victims and children in every locality of the Commonwealth. The Office of Family Violence's goals are to empower victims of domestic violence, help every family feel safe, find the resources needed to thrive and educate communities on the effects of domestic violence.

Background and Authority

The Code of Virginia, Sections 63.2-1611 to 63.2-1615, assigns VDSS the responsibility to coordinate and manage domestic violence prevention efforts across the state.

VDSS is responsible for:

- » Providing a clearinghouse for information exchange about domestic violence
- » Encouraging the use of existing information and referral agencies to provide specialized information on domestic violence
- » Developing and maintaining a statewide list of available community and state resources for victims of domestic violence
- » Promoting interagency cooperation for technical assistance, data collection, and service delivery
- » Acting as the administering agent for state grant funds for community programs seeking to establish service

programs for the victims of domestic violence

- » Providing technical assistance to establish shelters, self-help groups, and other necessary service delivery programs
- » Preparing, disseminating and presenting educational programs and materials on domestic violence to the local departments, community provider agencies, and the general public.

Specific efforts from OFV include:

- » Collaborating with domestic violence programs and other stakeholders to educate every Virginian about domestic violence and the services that are available to victims
- » Funding domestic violence programs throughout the Commonwealth
- » Encouraging local departments of social services to incorporate information about domestic violence into service provision
- » Coordinating with other stakeholders for a coordinated community response to domestic violence
- » Educating the public about domestic violence through awareness programs

Funding for State Fiscal Year 2013

In FY 13, VDSS awarded \$7.1 million to local and statewide domestic violence programs. This total includes funding from the Victims of Crime Act (VOCA), the Family Violence Prevention and Services Act (FVPSA), the Virginia Family Violence Prevention Program (VFVPP), and from state funds, which is a combination of general funds and non-general funds to support the provision of domestic violence services. These four funding sources support 47 local domestic violence programs in Virginia and one statewide coalition with grants ranging from \$29,503 to \$620,036.

The chart below reflects the distribution of funding by funding stream managed through VDSS.

State and Federal Funding for Domestic Violence Programs

Funding Source	Amount	Percentage of Total Funding
VOCA	2,315,511.00	32%
FVPSA	2,109,726.00	29%
VFVPP	1,500,000.00	21%
General Funds	1,278,750.00	18%
Total	7,173,987.00	

Program Activities



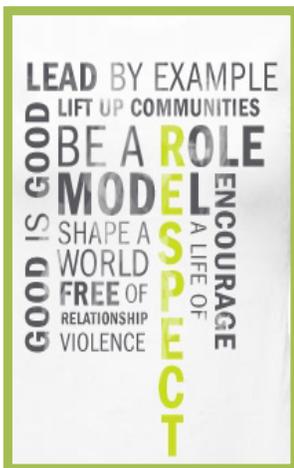
2013 was a busy year for OFV and brought many changes! OFV welcomed two new staff members. Debbie Tomlinson, from the Family Services Unit at VDSS, and Lori Gardner, from the Arkansas Commission on Abuse, joined the VDSS Home Office team.

A few highlights from the year, as well as activities and events:

New Directors' Training

At the beginning of 2013, OFV staff provided a one-day training for new Executive, Program and Fiscal Directors of funded programs. Approximately 20 new directors were in attendance. Topics covered during the training included an overview of the Domestic Violence Prevention and Services grant program, the statewide data collection system (VAdata), budget and invoice guidelines, programmatic guidelines, monitoring visits and technical assistance available.

Domestic Violence Awareness Month



During Domestic Violence Awareness Month, OFV hosted the "In Her Shoes" activity for professionals who work for the Virginia Department of Social Services. OFV also participated in the Futures Without Violence Respect Challenge and came in the top five in the country! The challenge involved asking VDSS staff who they wanted to thank for teaching them about respect. A video of the results was created and posted on

the Respect Challenge website.



Technical Assistance

OFV continued to provide ongoing technical support to 47 domestic violence programs and one statewide coalition in the state. Additionally, OFV staff conducted monitoring visits at all 47 programs as well as the Action Alliance. Lori and Debbie felt it was important to visit all of the programs so they could get to know programs and staff and have a good understanding of the strengths and challenges each program faces. They had the pleasure of meeting program staff all over the Commonwealth and learned about some amazing projects such as the "Windows Between Worlds" healing art program at Avalon that gives clients the opportunity to create collages and other pieces of art.

Voluntary Services Model

In preparation for a new federal requirement that all funded programs offer voluntary services, five learning modules were sent out to funded programs from February-June in 2013. The voluntary services model is based on the idea that participating in services should be voluntary and not a condition of receiving shelter or other services. The voluntary services model, sometimes referred to as the reduced-rules model, emphasizes client-driven services. The foundation of the "voluntary services" model is that adult survivors are competent, capable and should have the right to make their own decisions. The response to the learning modules was overwhelming with more than 200 participants for each module.

One Billion Rising RVA



OFV staff participated in the RVA *One Billion Rising* event held on February 14th at the Richmond Coliseum. *One Billion Rising* was a nationwide event held in several communities, including Richmond, to encourage individuals to take a stand against violence against

women and children. The goals of RVA *One Billion Rising* was to raise mass social awareness about violence against women in Virginia and worldwide, activate women and men who love them, and to come together to take a stand against violence against women. Staff participated on the planning committee, helped raise more than \$1,000 for the event, took to the streets of downtown Richmond to spread the word and took the lead in organizing the March for RVA One Billion Rising.

Family Services Integration

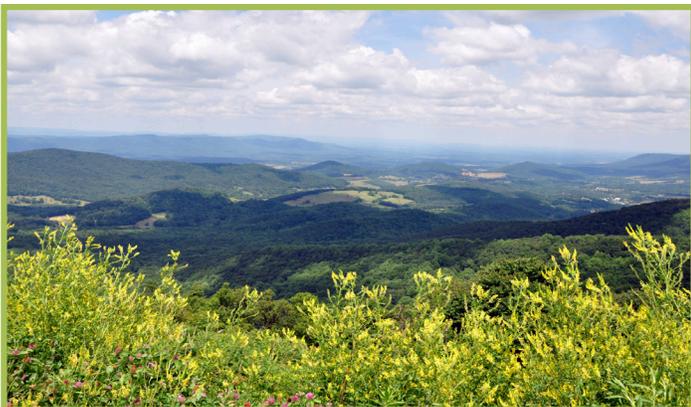
Debbie Tomlinson began working with the Division of Family Services, Family Resource Unit on what began as a joint training initiative to require all local DSS workers to receive training on domestic violence. After much discussion, they realized there was a need not only for training, but to also create a policy linking domestic violence services received through Foster Care Services, Child Protective Services and Family Partnership. Additionally, a need for a screening tool for DSS workers was identified and a workgroup was formed to take action in achieving those goals.

Outcome Sessions

Nancy Fowler convened an Outcome workgroup to plan six regional Outcome Input sessions throughout the state to get feedback on needed changes for state outcomes. For seven years, outcomes have been based primarily on services provided to clients, as documented through VAdata, rather than feedback from clients. These outcomes served us well for those years; however, many stakeholders felt there had been sufficient time to monitor those outcomes and move to the next level by creating outcomes based on client feedback through the *Documenting Our Work* surveys, which programs are already required to distribute.

Trends across the Commonwealth

OFV receives valuable information from semi-annual reports that are submitted by local domestic violence programs. Additionally, meetings are held regionally which give program staff a chance to discuss new challenges and trends. Trends described in the reports and meetings are particularly useful in seeing what new issues programs face. Additionally, it can help OFV staff know where to direct training and technical assistance resources.



Many programs have expressed a concern over the last few years about dual arrests or the victim being arrested rather than the perpetrator. This has continued to be a challenge this year for programs with some reporting that clients

have lost employment due to being arrested for domestic violence. One program in Bedford began tracking this issue and worked with the Commonwealth Attorney's Office to provide a two-day training on evidence-based prosecution for local law enforcement. Fortunately, this training helped reduce the occurrence of dual arrests in this community, but not all agencies are in the unique position to be able to conduct this type of training.

Another continuing issue in the Commonwealth is the financial hardship experienced by clients. Many programs



are reporting an increase in clients requesting to drop protective orders for fear their abusers will lose their employment and many more clients are reporting they are not able to leave abusers due

to unemployment and lack of affordable housing.

Additionally, many programs report a decline in services available in the community due to budget cuts. For instance, several agencies have reported that local Legal Aid Clinics that provide an invaluable legal resource for clients, are cutting staff and not able to provide services as they have previously.

Yet there are still successes, such as one program in Suffolk that faced the cancellation of a bus route close to the shelter, due to funding cuts. Without public transportation, clients were not able to look for employment, find new housing, or get to medical appointments. Marleisa Montgomery, the Program Director, went to City Hall and made the case for this route to be reestablished and won! The bus route is now back in service thanks to her efforts and the city for making these women a priority.

The majority of programs continue to experience challenges with clients who experience mental health and substance addiction. Many programs report an increase in prescription abuse/ addiction which is particularly challenging as many clients do not identify this as an issue for them since the medications are usually prescribed by a doctor. Substance abuse and mental health programming are also areas in which local resources are dwindling. More and more domestic violence programs are being called on to fill in the gaps that are not being met elsewhere in the community. However, many program staff report they need more resources and training to adequately address these clients that have such high needs.

Many programs have reported that affordable housing is a major challenge, including programs that receive money for rapid rehousing. Programs report an overall shortage of affordable housing, particularly in Northern and Northeast Virginia. Other agencies report long waiting lists for Section

8 housing, and multiple barriers for clients including poor credit scores, unemployment or underemployment, and arrest records from drug/alcohol use or from dual arrests. These barriers often result in clients being deemed as undesirable by landlords.

towards the voluntary services model which allows clients to choose the services, as well as the pace, that best meet their needs.

Despite huge challenges to provide and sustain services to victims of domestic violence across the Commonwealth, not only have programs continued to do just that, but many have begun to expand services to offer trauma-informed care for clients. Trauma-informed services are based on the notion that repeated exposure to trauma, as experienced by many domestic violence victims, can cause



long and short-term changes in the brain, which must be taken into account for services. This type of care includes finding ways to create a calmer, more soothing environment for clients, providing therapists

that understand trauma-informed treatment, and shifting

Domestic Violence Program Statistics

The following chart represents domestic violence services provided by grant-funded programs for Fiscal Years 2011-2013 and was collected from the Virginia Domestic Violence Data Collection System, VAdata.

SERVICES	2011	2012	2013
Family Violence Hotline Calls	37,636	39,624	39,692
Total People Sheltered Due to DV	5,514	5,812	5,226
Total Nights Provided for DV	172,102	172,869	163,324
Unable to Fill Because Full	2,662	3,287	3,739
Total Adults Provided with Advocacy Services	14,143	15,344	15,125

Outcome Measures

The following outcome measures have been used by the Office of Family Violence for seven years. Programs report on these measures twice per year through the use of VAdata.

2011	2012	2013	OUTCOMES
92	91	90%	<i>Of individuals making victim-related calls to the hotline were more informed about the dynamics of domestic violence and services available through domestic violence programs.</i>
89	89	86%	<i>Of domestic violence survivors who call the hotline are given referrals to community resources to increase their capacity to acquire resources needed to live a violence-free life.</i>
81	84	79%	<i>Of survivors requesting shelter are protected from violence and abuse from the perpetrator by the arrangement for or provision of shelter.</i>
82	84	82%	<i>Of survivors are able to identify safety options through the participation in the development of a safety plan.</i>

Moving Forward- 2014 and Beyond



LGBTQ Access to Services

The Family Violence Prevention and Services Act (FVPSA) grant recently mandated that all funded programs have training and policy in place to

be more inclusive of the LGBTQ population, as well as measures for prevention of bullying, harassment and discrimination while receiving services. Additionally, programs will be required to have plans in place to handle complaints of bullying, harassment, or discrimination made against staff or other clients who will include responding to and tracking claims. OFV, the Action Alliance and the Virginia Anti-violence Project will be working together to create a model policy as well as training that is required for all staff by the next grant year for FY15.

New Statewide DV Outcomes

OFV hosted a series of six input sessions in FY2013. As mentioned previously, the current outcomes have been used for seven years and give good data, but are based on services provided rather than actual outcomes from the client. After the meetings were held, the outcome workgroup met and made recommendations for seven new outcomes. The new outcomes are based on outcomes developed by participant groups at the Input Sessions and will hopefully be in place for FY15.

Domestic Violence Guidance for Local DSS

OFV has been working with the Division of Family Services on developing a new domestic violence policy that links domestic violence to Foster Care Services, Child



Protective Services and Family Engagement. A survey will be sent out to all local domestic violence programs, as well as all local DSS programs, to determine the current level of collaboration between

them, and to ensure that the need to provide services to children experiencing domestic violence are understood. The information from the surveys will help inform training that will be put in place for local DSS workers, but will also help with policy development. The policy will include a screening tool for DSS workers as well as guidance for how to screen and how to implement services in child welfare. They hope to have everything in place in 2014.

Office of Family Violence Funded Domestic Violence Programs

Abuse Alternatives

Hotline: 800/987-6499

Office: 423/652-9093

Fax: 423/652-9096

104 Memorial Drive

Bristol, TN 37620

www.abusealternativesinc.org

Service Area: Bristol, Washington County

Funding from Office of Family Violence: \$113,364

Alexandria Domestic Violence Program

Hotline: 703/838-4911

Office: 703/838-4911

Fax: 703/838-4976

Mailing address: 421 King St., Suite 400

Alexandria, VA 22314

www.alexwomen.com

Service Area: Alexandria

Funding from Office of Family Violence: \$178,855

Bedford Domestic Violence Services

Hotline: 540/587-0970

Office: 540/587-0995

Fax: 540/586-1687

Mailing address: Bedford, VA 24523

www.co.bedford.va.us

Service Area: Bedford County

Funding from Office of Family Violence: \$128,212

ACTS/Turning Points

Hotline: 703/221-4951

Office: 703/221-4460

Fax: 703/221-3585

Mailing address: P.O. Box 74

Dumfries, VA 22026

www.actspwc.org

Service Area: Dumfries, Manassas, Manassas Park, Prince

William County, Woodbridge

Funding from Office of Family Violence: \$162,199

Avalon: A Center for Women and Children

Hotline: 757/258-5051

Office: 757/258-5022

Fax: 757/258-9523

Mailing address: P.O. Box 1079

Williamsburg, VA 23187

www.avaloncenter.org

Service Area: James City County, Williamsburg, York County

Funding from Office of Family Violence: \$164,152

Clinch Valley Community Action

Hotline: 800/390-9484

Office: 276/988-5583

Fax: 276/988-4041

Mailing address: P.O. Box 188

North Tazewell, VA 24630

www.clinchvalleycaa.org

Service Area: Tazewell County

Funding from Office of Family Violence: \$84,685

Doorways for Women and Families

Hotline: 703/237-0881

Office: 703/522-8858

Fax: 703/237-1146

Mailing address: P.O. Box 1285

Arlington, VA 22210

www.doorwaysva.org

Service Area: Arlington County

Funding from Office of Family Violence: \$111,708

Eastern Shore Coalition Against Domestic Violence

Hotline: 877/787-1329

Office: 757/787-1329

Fax: 757/787-3829

Mailing address: P.O. Box 3

Onancock, VA 23417

www.escadv.com

Service Area: Accomack County, Northampton County,

Onancock

Funding from Office of Family Violence: \$126,926

Empowerhouse

Hotline: 877/734-7238

Office: 540/373-9372

Fax: 540/373-0794

Mailing address: P.O. Box 1007

Fredericksburg, VA 22402

www.rcdv.com

Service Area: Caroline County, Fredericksburg, King George

County, Spotsylvania County, Stafford County

Funding from Office of Family Violence: \$189,723

Fairfax County Office for Women

Hotline: 703/435-4940

Office: 703/435-4948

Fax: 703/435-2418

Mailing address: 12011 Government Center Pkwy., Suite

836, Fairfax, VA 22035

www.fairfaxcounty.gov/ofw/

Service Area: Fairfax, Fairfax County, Falls Church

Funding from Office of Family Violence: \$29,503

Office of Family Violence Funded Domestic Violence Programs (continued)

Family Crisis Support Services

Hotline: 800/877-3416

Office: 276/679-7240

Fax: 276/679-1820

Mailing address: Norton, VA 24273

www.family-crisis.com

Service Area: Wise County, Dickenson County, Lee County, City of Norton

Funding from Office of Family Violence: \$176,608

Family Resources Center, Inc.

Hotline: 800/613-6145

Office: 276/625-0219

Fax: 276/228-7152

Mailing address: P.O. Box 612

Wytheville, VA 24383

frcinc.org/FRC/Home.html

Service Area: Bland County, Carroll County, Galax, Grayson County, Smythe County, Wythe County

Funding from Office of Family Violence: \$207,829

First Step

Hotline: 800/578-3433

Office: 540/434-0295

Fax: 540/433-4074

Mailing address: 129 Franklin St.

Harrisonburg, VA 22801

www.firststepva.com

Service Area: Harrisonburg, Rockingham County

Funding from Office of Family Violence: \$173,460

Franklin County Family Resource Center

Hotline: 540/483-1234

Office: 540/483-5088

Fax: 540/483-1368

Mailing address: P.O. Box 188

Rocky Mount, VA 24151

www.franklincountyva.org/shelter

Service Area: Franklin County, Rocky Mount

Funding from Office of Family Violence: \$119,438

Harmony Place

24 HR Hotline: (540) 635-9062

Office Phone: (540) 635-9194

Office Fax: (540) 631-0518

Mailing address: PO Box 1831

Front Royal, VA 22630

www.harmonyplace.org

Service Areas: Front Royal, Warren County

Funding from Office of Family Violence \$111,624.00

The Haven Shelter and Services, Inc.

Hotline: 800/224-2836

Office: 804/333-1099

Fax: 804/333-1150

Mailing address: P.O. Box 1267

Warsaw, VA 22572

www.havenshelter.org

Service Area: Essex County, Lancaster County, Northumberland County, Richmond County, Westmoreland County

Funding from Office of Family Violence: \$131,156

Help and Emergency Response

Hotline: 757/485-3384

Office: 757/485-1445

Fax: 757/485-0883

Mailing address: P.O. Box 2187

Portsmouth, VA 23702

www.hershelter.com

Service Area: Portsmouth, Chesapeake, Norfolk, Suffolk, Virginia Beach

Funding from Office of Family Violence: \$148,837

New Directions Center, Inc.

Hotline: 800/564-2836

Office: 540/885-7273

Fax: 540/885-0686

Mailing address: P.O. Box 3069

Staunton, VA 24402

www.newdirectionscenter.org

Service Area: Augusta County, Highland County, Staunton, Waynesboro

Funding from Office of Family Violence: \$132,768

People, Inc.'s Domestic Violence Program

24 HR Hotline: (276) 935-5485 or

(877) 697-9444

Office Phone: (276) 889-8477

Office Fax: (276) 628-2931

Mailing address: 1173 W. Main Street

Abingdon, VA 24210

www.peopleinc.net

Service Area: Buchanan County, Russell County

Funding from Office of Family Violence: \$128,503

Project Horizon

Hotline: 540/463-2594

Office: 540/463-7861

Fax: 540/463-3789

Mailing address: 120 Varner Ln.

Lexington, VA 24450

www.projecthorizon.net

Service Area: Buena Vista, Lexington, Rockbridge County

Funding from Office of Family Violence: \$164,777

Office of Family Violence Funded Domestic Violence Programs (continued)

Quinn Rivers Community Action- Project Hope

Hotline: 877/966-4357

Office: 804/966-5020

Fax: 804/966-5135

Mailing address: P.O. Box 660

Quinton, VA 23241

www.quinrivers.org

Service Area: Charles City County, King & Queen County, King William County, New Kent County

Funding from Office of Family Violence: \$145,050

Response, Inc.

Hotline: 540/459-5161

Office: 540/459-5599

Fax: 540/459-5579

Mailing address: P.O. Box 287

Woodstock, VA 22664

www.shenandoahcountyresponse.org

Service Area: Shenandoah County

Funding from Office of Family Violence: \$120,427

Safe Harbor

Hotline: 804/287-7877

Office: 804/249-9470

Fax: 804/249-9472

Mailing address: P.O. Box 17996

Richmond, VA 23226

www.safeharborshelter.com

Service Area: City of Richmond, Henrico County, Chesterfield County, Hanover County

Funding from Office of Family Violence: \$83,491

Safehome Systems, Inc.

Hotline: 877-393-3676

Office: 540-965-3237

Fax: 540-965-4490

Mailing address: P.O. Box 748

Covington, VA 24426

Service Area: Allegheny County, Bath County, Clifton Forge, Covington

Funding from Office of Family Violence: \$79,341

The Salvation Army- Turning Point

Hotline: 540/345-0400

Office: 540/345-0400

Fax: 540/985-5136

Mailing address: 815 Salem Ave., SW

Roanoke, VA 24016

www.salvationarmyroanoke.org

Service Area: Bedford County, Botetourt County, Elliston, Roanoke, Rocky Mount, Salem, Troutville, Vinton

Funding from Office of Family Violence: \$54,795

Samaritan House

Hotline: 757/430-2120

Office: 757/631-0710

Fax: 757/631-0747

Mailing address: P.O. Box 2400 #226

Virginia Beach, VA 23450

www.samaritanhouseva.org

Service Area: Virginia Beach, Norfolk, Suffolk, Chesapeake, Portsmouth

Funding from Office of Family Violence: \$216,852

Services to Abused Families (SAFE)

Hotline: 800/825-8876

Office: 540/825-8891

Fax: 540/825-2389

Mailing address: P.O. Box 402

Culpeper, VA 22701

www.safejourneys.org

Service Area: Culpeper County, Fauquier County, Madison County

Funding from Office of Family Violence: \$160,788

Shelter for Help in Emergency

Hotline: 434/293-8509

Office: 434/963-4676

Fax: 434/293-6624

Mailing address: P.O. Box 3013

Charlottesville, VA 22903

www.shelterforhelpinemergency.org

Service Area: Albemarle County, Charlottesville, Fluvanna County, Greene County, Louisa County, Nelson County

Funding from Office of Family Violence: \$160,010

Southside Center for Violence Prevention

Hotline: 888/819-2926

Office: 434/292-1077

Fax: 434/292-1078

Mailing address: P.O. Box 563

Farmville, VA 23901

www.madelineshouse.org

Service Area: Amelia County, Brunswick County, Buckingham County, Charlotte County, Cumberland County, Dinwiddie County, Halifax County, Lunenburg County, Mecklenburg County, Nottoway County, Powhatan County, Prince Edward County

Funding from Office of Family Violence: \$52,834

Office of Family Violence Funded Domestic Violence Programs (continued)

Total Action Against Poverty

Hotline: 800/915-8164
Office: 540/345-6781, ext. 4338
Fax: 540/344-6623
Mailing address: P.O. Box 2868
Roanoke, VA 24001

www.tapintohope.org

Service Area: Allegheny County, Botetourt County, Clifton Forge, Craig County, Lexington County, Roanoke, Roanoke County, Rockbridge County, Salem, Vinton
Funding from Office of Family Violence: \$99,772

Transitions Family Violence Services

Hotline: 757/723-7774
Office: 757/722-2261
Fax: 757/723-2717
Mailing address: P.O. Box 561
Hampton, VA 23669

www.transitionsfvs.org

Service Area: Hampton, Newport News, Poquoson, York County
Funding from Office of Family Violence: \$227,218

Tri-county Community Action Agency

Office: (434) 476-1126
Office Fax: (434) 476-1162
Hotline: (434) 476-1136 or 1-866-832-3840
PO Box 1324
Halifax, Va 24558

www.tricountycaa.com

Service Areas: Halifax, Charlotte County, Mecklenburg, Mecklenburg County
Funding from Office of Family Violence \$91,286

Women's Resource Center Of The New River Valley

Hotline: 800/788-1123
Office: 540/639-9592
Fax: 540/633-2382
Mailing address: P.O. Box 477
Radford, VA 24143

www.wrcnrv.org

Service Area: Floyd County, Giles County, Montgomery County, Pulaski County, Radford
Funding from Office of Family Violence: \$199,981

YWCA of Central Virginia – Domestic Violence Prevention Center

Hotline: 888/528-1041
Office: 434/528-1041
Fax: 434/847-2529
Mailing address: 626 Church St.
Lynchburg, VA 24504

www.lyncburgywca.org

Service Area: Amherst County, Appomattox County, Bedford County, Campbell County, Lynchburg
Funding from Office of Family Violence: \$263,559

YWCA of South Hampton Roads–Women's Advocacy

Hotline: 757/625-5570
Office: 757/625-4248
Fax: 757/625-1946
Mailing address: 5215 Colley Av.
Norfolk, VA 23510

www.ywca-shr.org

Service Area: Norfolk, Virginia Beach
Funding from Office of Family Violence: \$139,205

YWCA of Richmond- Women in Crisis

Hotline: 804/643-0888
Office: 804/643-6761
Fax: 804/643-1314
Mailing address: 6 N. 5th St.
Richmond, VA 23219

www.ywcarichmond.org

Service Area: Chesterfield County, Goochland County, Hanover County, Henrico County, Hopewell, Petersburg, Powhatan County, Richmond
Funding from Office of Family Violence: \$156,741

Virginia Sexual and Domestic Violence Action Alliance

Hotline: 800/838-8238
Office: 804/377-0335
Fax: 804/377-0339
Mailing address: VSDVAA
The Corporate Centre
5008 Monument Ave., Suite A
Richmond, VA 23230

www.vsdvalliance.org

Service Area: Statewide
Funding from Office of Family Violence: \$620,036

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**VIRGINIA DEPARTMENT OF
SOCIAL SERVICES**

Office of Family Violence

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